



## **Helpful Links for Point Central/Calyx Users**

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### **Support Request Form**

<http://www.focusitinc.com/submit-a-case>

or call us at (480) 346-1299 option 1 or email us at:

[support@focusitinc.com](mailto:support@focusitinc.com)

*Also....See guide for tracking your service request at:*

<http://www.focusitinc.com/selfhelp>

### **Other Helpful Links**

focusIT Support - <http://www.focusitinc.com/support>

focusIT Contact Page - <http://www.focusitinc.com/ContactUs>

focusIT Solutions Page - <http://www.focusitinc.com/solutions.html>

focusIT Solutions Page - <http://www.focusitinc.com/selfhelp>

*System questions or issues, please email : [support@focusitinc.com](mailto:support@focusitinc.com)  
or call 480-346-1299 Option 1 (Hours of Operation are 7 days a week from 5:00 AM to 10:00 PM PST)*

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### **Other Helpful Links**

**File Restore Request -**

**<https://focusitinc.worldsecuresystems.com/file-restore-request>**

**Request a User to be Added or Changed with the system –**

**<https://focusitinc.worldsecuresystems.com/user-add-or-change>**

**Guides for above processes at: <http://www.focusitinc.com/selfhelp>**

**Request a User to be Deleted/Terminated -**

**<https://focusitinc.worldsecuresystems.com/user-terminate>**

**Product and Client Downloads –**

**<http://www.focusitinc.com/downloads.html>**

## **Links for Point Central/Calyx Users**



**Calyx Support - <http://www.calyxsupport.com/contact>**

**Calyx Offers Free Training - <http://www.calyxsoftware.com/support/training.asp>**

**Register for Calyx Training - <http://www.calyxsupport.com/Training>**

**MyCalyx Training Site - <http://www.calyxsupport.com/MyCalyx>**

**Calyx Knowledge Base - <http://kb.calyxsupport.com/kb>**

**Calyx Message Board - <http://messageboard.calyxsupport.com>**

**Calyx User Guide - <http://www.calyxsupport.com/downloads/index.htm>**

**Calyx Download Page - <http://www.calyxsupport.com/downloads/index.htm>**

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